

QUALITY POLICY STATEMENT

The principal objective of Inspectahire's Quality Policy Statement is the continuing commitment to development and review in all areas of the business, leading to continual improvement by evolving our processes and identifying our stakeholder requirements, with the intention of providing our clients with the quality of service they expect from a professional organisation.

Support our goals, our policy is to set and monitor quality objectives and performance indicators by:

- Commitment to work with organisations and customers to establish and maintain the highest quality standards.
- Commitment to our PDCA cycle to continually improve quality performance in all areas of the business management system.
- Striving to achieve the highest quality of our service and products on time and within budget.
- Have an engaged management team actively involved in reviews of audit results and feedback from all areas of the business
- Provide a safe and professional service.
- Continuous training and development of employees enabling company processes and activities to be delivered by competent personnel.
- Commitment to customer service & customer satisfaction and gathering customer feedback.

To assist in establishing, achieving, and continually reviewing Company and business management system objectives, we are committed to operating in a manner that sustains our certification awarded in accordance with the International Quality Standard ISO 9001:2015. Doing so provides continual quality review and improvement in our Business Management System. It is the Company's belief that in operating to these standards it will be more effective, efficient, meet the requirements, and wherever possible exceed the expectations of our customers.

Exclusion of Clause 8.3: Design and Development of Products and Services

Inspectahire has determined that Clause 8.3 of the ISO 9001:2015 standard, which pertains to the design and development of products and services, is not applicable to our operations.

Justification for Exclusion:

Inspectahire does not engage in the design and development processes for products and services. Our primary business activities involve providing inspection services using established and proven technologies and methodologies. As such, the nature of our services does not require us to undertake any design and development activities as outlined in Clause 8.3.

Our focus is on delivering high-quality inspection services to our clients by utilising existing tools and techniques rather than developing new products or services. This ensures that we can maintain the highest quality standards and meet customer expectations effectively.

By excluding this clause, we can streamline our quality management system to better align with our actual business processes and focus on areas that are directly relevant to our service provision.

Authorised by:


Cailean Forrester (Jul 3, 2024 10:33 GMT+1)

Name: Cailean Forrester

Title: Managing Director

Date: 02/07/2024 (Review period is within 13 months)

Health & Safety Policy Statement

Final Audit Report

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